



ITW WELDING Products BV is a wholesale of welding equipment and consumables and a business unit of ITW (Illinois Tool Works) in America, a Fortune 200 company with offices in almost every corner of the world. ITW has products and solutions around the world, in deep-sea oil rigs, aerospace technology, bridges and wind turbines, healthcare, the spaces we live and work in, the cars we drive and the mobile devices we rely on.

As part of the ITW Group, ITW WELDING is represented in more than 57 countries worldwide - with European production locations in Germany, the Netherlands and Sweden. Our business unit in Oud-Beijerland, where you will work, is the European distribution centre for the sale of Miller welding equipment manufactured in America.

We are looking for a new colleague in our European technical team!

Are you an enthusiastic electrical engineer with welding experience with hands-on mentality and who wants to work in an international organization? Then this is your chance! Together with your colleagues from the European technical team, you ensure that our distributors are super satisfied with our equipment.

WELDING AFTER SALES TECHNICIAN (M/V/X)

What are you going to do?

- Manage and process incoming warranty claims via our online system.
- Support and be the Go-To person for external customers as well as our internal customer service teams in technical matters.
- Take calls from key account customers but also support the sales team in proposing and configure systems and solutions.
- Do remote troubleshooting and provide support for installations of equipment, repairs, and maintenance.
- Support with technical knowledge the development of value propositions and benchmarking against competing products.
- On request from the product manager, prepare, configure, and test machines/solutions before delivered to targeted customers.
- Propose improvements to parts and components and ensure updates or drawings internally or by third party suppliers. Make sure that changes are tested and implemented.
- Install and set up machines for test welding and evaluation of components or functionalities.

What are the requirements and what are your talents?

What are we looking for? An entrepreneurial and enthusiastic personality with passion and drive! You have the right working attitude and always keep your agreements.

You recognize yourself in the following:

- A completed vocational college (MBO) in electrical engineering, preferably welding technique.
- In possession of VCA-B & NEN3140.
- Basic TIG and MIG welder to test machines at least.
- Basic knowledge of different welded materials and types of consumables.
- Minimum 5 years of experience as a service technician in electrical equipment.
- You feel like a fish in water in different work situations, management levels and countries.
- Extroverted person with great listening ability and able to capture and hold the attention of an audience. Didactic person who likes to share his knowledge and skills.
- Team player but able to work independently.
- Willingness to travel (car/plane) through Europe (30% travel frequency).
- You are fluent in Dutch and have good knowledge of English and can conduct technical conversations in Dutch, German and English.

What do we offer?

- A varied job within a professional international, but informal and committed organization
- An excellent salary (depending on education and experience)
- Good secondary employment conditions, including a lease car, laptop and company telephone.

If you recognize yourself in the above and you have become enthusiastic, we would like to invite you to respond as soon as possible by sending an email with your motivation and CV to ITW Welding Products BV, attn Michelle Kleingeld, HR Manager, E: apply.NL@ITWwelding.com